

## WHITE GLOVE SHEET

**PLEASE MAKE SURE THAT THE BED IS FUNCTIONING PROPERLY BEFORE YOUR DELIVERY AND INSTALL IS COMPLETE.**

For any additional troubleshooting  
please contact our Tech Support at 770.368.4700 x3454  
**BEFORE YOU LEAVE THE DELIVERY RESIDENCE**

Please double check to ensure the remote control is working to operate the bed.

**IF THE REMOTE CONTROL DOES NOT WORK AND THE BATTERIES ARE GOOD (BUTTONS LIGHT UP ON PENDANT)** follow these instructions.

1. Unplug the power cord from the wall.
2. Hold both top two buttons on the hand control down.
3. While still holding the top two buttons plug in power cord back into the wall.
4. After you have plugged in the bed with the wall, continue to hold the top two buttons until the bed starts to make noise and/or moves a little.
5. Release the top two buttons.
6. Once the bed is finished making noise and/or finished moving, test the buttons on the remote.
7. If the bed still is not working replace the batteries and repeat steps 1-5.

Hand control should be synched to the bed.  
If not, repeat above steps.



Scan the QR code below to watch a detailed video on how to assemble the Supernal 3 Bed

